



AN GARDA SÍOCHÁNA

Limerick Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

I am happy to introduce the Annual Limerick Divisional Policing Plan for 2023.

I have returned to the Limerick Division since October 2022 having served here at every rank; Garda, Sergeant, Inspector and Superintendent. From my knowledge of the Division I am acutely aware of the needs and challenges which we face in our communities on a daily basis. It is my intention as Chief Superintendent to focus this coming year on delivering the stated objectives of the Limerick Divisional Plan for 2023. This will be done through the reaffirming of the An Garda Síochána mission statement of "Keeping People Safe" being to the forefront of all our engagements with the people and the communities we serve.

The Limerick Divisional Policing Plan sets out our commitment and goals for the coming year with a particular focus on key areas: Community Policing, Tackling Crime & Preventative Policing, Victims & the Vulnerable, National Security and Sustainable Change & Innovation. This Policing Plan outlines our objectives which are consistent with our organisations National Targets. It sets out how we hope to achieve our stated outcomes through meaningful engagement with our Community, Stakeholders and Victims. The introduction of new projects and initiatives such as CAST (Community Access Support Team) and CAD2 (Computer Aided Dispatch) underline our commitment to our communities in Limerick. We will strive to improve and enhance the service we deliver by providing an efficient, professional, honest and ethical Policing Service.

I acknowledge that we will face challenges along the way but through constructive collaboration, these will be overcome.

We will ensure to target criminal activity, organised crime gangs, anti-social behaviour and the possession and supply of drugs through targeted and intelligence led operations whilst supporting those who are vulnerable in our society.

I would like to take this opportunity to thank the people of Limerick for their continued support and proactive engagement. I firmly believe we will achieve our goals through greater visibility in our Communities, proactive engagement and active listening, to the people of Limerick. We will continue to strengthen the relationships we have forged while delivering an effective and inclusive Policing Service that we can all be proud of.

Derek Smart
Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Limerick City North	Henry St	24 hours	(061) 212400
	Mayorstone Park	10:00-18:00	(061) 456980
Superintendent Limerick City South	Castleconnell	10:00-13:00, 17:00-19:00	(061) 377105
	Ardnacrusha	10:00-13:00	(061) 345136
	Roxboro Road	24 hours	(061) 214340
	Patrickswell	10:00-13:00	(061) 355103
	Ballyneety	10:00-13:00	(061) 351102
	Caherconlish	10:00-13:00	(061) 351202
	Superintendent Limerick County	Bruff	24 hour
Newcastle West		24 hour	(069) 20650
Abbeyfeale		10:00-12:00	(068) 30010
Adare		10:00-13:00	(061) 396216
Askeaton		24 hour	(061) 601630
Athea		14:00-15:00	(068) 42102
Ballingarry		14:00-17:00	(069) 68103
Ballylanders		10:00-13:00	(062) 46622
Bruree		10:00-13:00	(063) 90502
Cappamore		10:00-13:00	(061) 381202
Croom		10:00-13:00	(061) 397240
Dromcollogher		10:00-11:30	(063) 83002
Foynes		10:00-13:00	(069) 65122
Glin		10:00-13:00	(068) 34100
Hospital		Closed to the public	(061) 383102



	Kilmallock	10:00-13:00	(063) 98018
	Murroe	10:00-13:00	(061) 386102
	Pallasgreen	10:00-13:00	(061) 384102
	Pallaskenry	10:00-13:00	(061) 393102
	Rathkeale	10:00-13:00	(069) 63222
Superintendent Limerick Crime	Henry St	24 hour	(061) 212400
Diversity officers for the Division can be found here , alternatively call: (061) 212400			
Crime Prevention officers for the Division can be found here , alternatively call: (061) 212461			
Drug related intimidation inspectors for the Division can be found here , alternatively call: (061) 212400			



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns.	1.1 Problem-solving in partnership with local communities and stakeholders, resulting in sustainable solutions to community safety concerns.
1.2 Deliver a policing service that recognises the diversity of the people we serve.	1.2 Positive engagement with International protection applicants/Displaced persons, the homeless community, the elderly, youth and minorities.
1.3 Continue to support people reporting Hate Crime by increasing awareness within An Garda Síochána and affected communities.	1.3 Hate Crime will be treated as a priority, strengthening our connection with affected groups and assisting in greater community engagement.
1.4 Work in partnership with other agencies to combat the harm caused by drug dealing in communities.	1.4 Proactive engagement with other agencies such as the Mid West Regional Drugs and alcohol forum, Anna Liffey drug project, HSE and Merchants Quay. Challenging Drug use and related criminal activity through Youth Diversion programmes and promote engagement with the Drug Related Intimidation Reporting Programme.

1. Our Regular Work with the Community

Work	Method
Engagement with community stakeholders.	
Community Policing.	
Schools Programmes.	
Rathkeale Christmas Policing Plan.	
Youth events promoting personnel, civic and social development	
Joint Policing & Community Safety Committee meetings	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends.	2.1 Continual assessment of targeted operations to respond to specific crime types.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes.	2.2 Deliver targeted crime prevention advice in relation to fraud and cyber-enabled crime and enhance our capacity to address fraud and cyber-enabled crimes.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners.	2.3 Continue to target the activities of Organised Crime Groups in the Limerick Division.

2. Our Regular Work and Service Standards

Work	Method
Target Divisional Public Order hotspots	
Targeted operations to respond to specific crime types	
Investigate fraud and cyber-enabled crime	
Crime Prevention advice to the public	
Key Indicator	
Proactive identification and prosecution of offenders for Public Order offences.	
Feedback from Joint Policing and Community Safety Committees.	
Increase in the detection and investigation of fraud and cyber-enabled crimes.	
Reduction in the number of assaults, public order and anti-social offences	



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence.	3.1 Roll out Domestic Abuse Risk Evaluation Tool training to all Garda members and relevant Garda Staff.
3.2 Embed the implementation of a system of outcomes-based measurement for sexual offences, in addition to standard statistical reporting of crime.	3.2 All sexual crimes reported will be monitored by the Inspector in Charge of the Divisional Protective Services Units, in liaison with each Community Engagement Area.
3.3 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime.	3.3 Implementation of Operation Lookback, focusing on undetected incidents of burglary, robbery, and the sale/supply of controlled drugs.
3.4 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies.	3.4 Road Safety Presentations/Demonstrations at Second/Third Level Education institutions and Multi-Agency Enforcement Checkpoints With External Partners.

3. Our Regular Work and Service Standards

Work	Method
Ongoing monitoring of post-incident contact rates	
Continued focus on high-risk victims of Domestic Abuse	
Road Safety Presentations	
Target the activities of Organised Crime Groups	
Key Indicator	
Post-incident contact rates compliance will be reviewed each month & report prepared for Divisional PAF.	
Improvements in Victim Services Key Performance Indications	
Review feedback from each presentation/demonstration and consider changes to improve the program for 2024 and identification of new audiences.	
An increase in detections and prosecutions of serious crimes.	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

- 4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána.
- 4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities.
- 4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors.

Divisional Outcomes

- 4.1 Increase knowledge of suspected terrorists, extremists and hostile actors in the Division through enhanced gathering of intelligence.
- 4.2 Review, examine and update Limerick Divisional Major Emergency Plan for 2023, strengthening our relationships with principal response agencies and local authorities.
- 4.3 Evaluate and assess meetings of targets and possible hostile actors in conjunction with national agencies to assess risk.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

- 5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.
- 5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland.
- 5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan.

Divisional Outcomes

- 5.1 We are committed to embedding and sustaining change and supporting a culture of innovation through our implementation of CAST, CAD 2 and RDMS systems.
- 5.2 Implementation of Performance and Standards (PAFA) RACI processes.
- 5.3 Decrease reliance on paper based files/documents through enhanced use of ECM platform and implementation of an environmentally sustainable approach to administration.



Enabler 1: People & Purpose

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role.

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy.

Divisional Outcomes

E1.1 Ensure a high level of LMS completion rates and perform a Divisional Training needs analysis.

E1.2 Continue to implement Action Plan for Health and Wellbeing Strategy. Including the hosting of Well Being seminars for Garda members and Garda staff.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches.

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders.

Divisional Outcomes

E2.1 Ongoing engagement with partners to continue to develop multi-disciplinary approaches to Major Emergency Management.

E2.2 Engage with University of Limerick in relation to a Garda Partnership with the Marketing Department at the Kemmy Business School and Paramedics Studies at the School of Medicine.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit.

Divisional Outcomes

E3.1 Engage with JPC, Community Forums, Regional Major Emergency Steering Group and relevant external and internal stakeholders in the identification and enhancement of multi-disciplinary approaches to policing.

E3.2 Devise a response plan to the Cultural Audit findings for Limerick Division and gain approval of Limerick Management team.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model.

Divisional Outcomes

E4.1 Continue to enhance professionalism amongst An Garda Síochána personnel, embedding Human Rights and ethical decision-making.

E4.2 Ongoing implementation of Operating Model blueprints and RACI processes and Quarterly Op Model progress review meetings.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision.

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review .

Divisional Outcomes

E5.1 Roll out initiatives such as the rollout of new Drug driving testing unit, implementation of Covert Motorway patrolling to detect Lifesaver Offences and a review of AGS Analysis Service Data of Serious and Fatal RTC's in Limerick to identify peak collision times and trends to deploy RPU assets.

E5.2 Improve Data quality through Weekly and Monthly Governance Reports and effectively and ethically use our data to make informed decisions at all levels of our organisation.



Finding Additional Support

Support Type	Name	Website	Email	Telephone
Community Resources	Urban and Rural Community Development Department	www.limerick.ie	communityforum@limerick.ie	(061) 556000
	Limerick City Trust	www.limerickcivictrust.ie	info@limerickcivictrust.ie	(061) 313399
	Foroige	www.foroige.ie	info@foroige.ie	(063)98877
	Moyross Youth Academy		fetraheen@lcebt.ie	(061) 487900
	Limerick Sports Partnership	www.limericksports.ie	info@limericksports.ie	(061) 333 600
	MABS Limerick	www.mabs.ie/offices/limerick-mabs/	limerick@mabs.ie	0818 07 2210
	Paul Partnership	www.paulpartnership.ie	info@paulpartnership.ie	(061) 419 388
Drug and Alcohol resources	Mid West Drugs and alcohol forum	www.mwrdf.ie	info@mwrdf.ie	(061) 607 242
	Ana Liffey Drug Project - Midwest Team	www.Aldp.ie	info@aldp.ie	1800 783 828
	Merchants Quay	www.mqi.ie	info@mqi.ie	086 793 4920
Homeless services	Novas	www.novas.ie	info@novas.ie	(061) 370325
	Mid West Simon Community	www.midwestsimon.ie	reception@mwsimon.ie	(061) 608980
	Peter McVerry Trust	www.pmvtrust.ie	info@pmvtrust.ie	(061) 214 882
	Focus	https://www.focusireland.ie/	help@focusireland.ie	(061) 405300
	LCC Homeless services	www.limerick.ie	customerservices@limerick.ie	(061) 557051









Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
<p>Community - Continue to strengthen connections with communities, working in partnership to keep people safe</p>	<ul style="list-style-type: none"> • Proportion of respondents who report satisfaction with local Garda Service. • Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. • Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. • Proportion of respondents who report An Garda Síochána listen to the concerns of local people. • Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. • Proportion of respondents who perceive An Garda Síochána as community focused.
<p>Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive crime as a serious or very serious problem locally. • Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. • Proportion of respondents with fears about the level of crime in general. • Proportion of respondents for whom fear of crime has no impact on quality of life. • Proportion of respondents who are aware of Garda patrols. • Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. • Proportion of respondents who state An Garda Síochána is human-rights focused. • Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. • Proportion of respondents who perceive Garda presence in their local area as about right. • Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
<p>Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána</p>	<ul style="list-style-type: none"> • Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. • Proportion of victims that reported their most recent crime experienced. • Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. • Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
<p>Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change</p>	<ul style="list-style-type: none"> • Proportion of respondents who perceive An Garda Síochána is modern and progressive.
<p>Enablers -</p> <ol style="list-style-type: none"> 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing 	<ul style="list-style-type: none"> • Proportion of respondents who state An Garda Síochána is well managed. • Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. • Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains

